



## Terms, Conditions & Refunds

1. Following successful completion of the Silver Swans Workshop, RAD Registered Teachers are automatically eligible to become a Silver Swans Licensee. All other participants will be eligible to become a Silver Swans Licensee pending approval by the workshop tutor. The annual license fee is not included in the workshop fee.
2. Applications are non-transferable.
3. Closing dates are 5 business days prior to the start of the activity.
4. Participants who withdraw voluntarily will have their course fees refunded as follows:
  1. Course fees minus 10% will be given for withdrawals received before the closing date
  2. No refunds will be given for withdrawals received after the closing date
  3. Participants who have to withdraw due to injury or illness, either before or after the closing date, but before the course begins, will receive a 90% course fees paid refund, subject to the receipt of medical evidence
5. The Academy reserves the right to alter the advertised program and/or tutor without prior notice. The information in this and other printed or electronic brochures/notes is correct at the time of print or going online.
6. The Academy reserves the right to amend the Application Form and these Terms and Conditions.
7. The Academy may cancel courses due to insufficient enrollment by the closing date. Full refunds will be issued.
8. The Royal Academy of Dance, Faculty, and ALL participating centers will not be held responsible for any lost possessions, injuries, or illness sustained by participants. Participants attending an event with a pre-existing injury or illness do so at their own risk.
9. Any CPD Value that an activity may carry is awarded in accordance with the Rules and Regulations of the RAD CPD Scheme. Any CPD Value accrued cannot be transferred between applicants.
10. The webinar sessions will recorded for internal use.
11. The Academy reserves the right to exclude or refuse any person at any time prior to or during the program if, in the Academy's opinion, that person is incompatible with the general enjoyment and well-being of the event. In this instance, no refund will be given.

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